

BEFORE YOU START IN PAINTER, READ THIS!

Please do not sell or distribute these brushes.

Make sure your folders are unhidden (on PC only) by opening My computer>Folder Options>Show

Sometimes PCs hide program folders, and we need to unhide these in order to find our tracker settings.

HOW TO LOCATE USER SETTINGS

On a mac: `harddrive/users/(your user)/Library/Application Support/Corel/Painter (version)/Default`

On a PC: `harddrive/users/Documents and Settings/Owner/Application Data/Corel/Painter (version)/`

On Windows Vista: `Users>User>Application Data>Roaming>Corel>Painter`

Working with Corel Painter 11 (also applicable to Painter 10)

It is inevitable that Painter WILL crash upon reopening. To make life a little easier, here are some troubleshooting and customizing tips. The following screenshots are from a mac OSX10.5 for Painter 11. The same may be applied to older Painter versions, and PCs.

First, before you get into the program, you need to make a shortcut on your desktop for Painter's "default" folder. There may be a slight variation in the actual "address" for Vista users.

This area is very important for several reasons:

- 1 TRACKER SETTINGS (xml file) is located here**
- 2 Your CUSTOM brush variants/categories are located here**

TRACKER SETTINGS: When Painter crashes, the first thing you need to do is delete this file. It will not harm the program as it regenerates every time you open Painter. However, do not get trash happy and delete anything else! Painter should reboot perfectly. If it doesn't, the problem lays within a bad download or your computer's preferences. **IF YOU HOLD DOWN THE SHIFT KEY WHILE REBOOTING, YOU WILL LOSE ALL OF YOUR CUSTOM VARIANTS.** So please delete tracker settings first to see if it resolves your issue. It more than likely will reboot smoothly.

BRUSHES: Painter loads its brushes in two areas on your computer. The first, and most obvious place is in the Application folder. DO NOT ADD OR DELETE to this area. This is strictly the default factory settings. When you want to add or share categories

(the folder of brushes) or brushes themselves, you need to once again go to the long address in purple up top and copy/paste (edit>copy, edit>paste or ctrl c, ctrl v) your brushes. When you want to share brushes you need all three files of the same variant or else it will not open in Painter: xml, stk (stroke), and nib. Sometimes there will be a jpg file if your brush was built using a captured dab (remember potato stamps?).

BACK UP YOUR BRUSHES!!!! I highly HIGHLY recommend backing up your brushes once a week, especially if you make a breakthrough and create several new variants!!! To do this, go to that long address, and copy, paste your brushes to another location on your harddrive. I keep mine easily accessible and name its housing folder by date - ie "Master brush set 6.9.09."

HOW TO IMPORT Heather's Brushes

It is important to understand these brushes are **not backwards compatible**. If the brushes were built in Painter X, they will **only** work in Painter X or XI regardless of platform. If they were built in Painter XI, you cannot use them in earlier versions. You need all three brush files (nib, stk, and xml) for them to work.

You have two options to install your new brushes:

A) You can place them in your favorite brushes folder, ie: acrylics or oils, etc. If that's the case, simply cut and paste Heather's brushes into the oils or acrylics brushes folder.

B) You can create your own brush folder. This is a bit more tedious, but it helps simplify your workflow. I know it looks like a lot of work, but it is very simple, and it makes it easier to navigate your brushes in the long run.

1. Open Painter X.
2. Either draw a sketch to capture as your brush category icon, or open an image you'd like to use. You need to choose an image as your new category icon.
3. It is IMPERATIVE you do not MOUNT your image if you are a mac using Painter X (full screen, control + m). You will crash your program. Using your marquis tool (the lined box looking tool in your tool palette), select the area you'd like to "capture" as your brush icon.
4. Go to the brushes palette, and check on the upper right corner ARROW.
5. Select "Capture brush category" and name it. I name mine "Heather."
6. Close Painter X.

7. Using the address to the folders listed above, you will see your new folder under brushes (in this case, "Heather").
8. Open that folder, and copy, paste your new brushes into it.
9. You may need to reboot your system if you do not see the brushes when you restart Painter X.
10. Backup your new brush library by going to the above address "brushes" and copy, paste the files to your backup brush folder (wherever you place this).

I recommend it be easily accessible such as a desktop.

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A NOTE on Painter crashing. Troubleshooting that'll save your brushes!

When building custom brushes, an xml file called "Tracker Settings" becomes very large. You'll find especially when you capture new dabs, and create several custom variants, and go to reopen Painter, it will crash. The VERY FIRST thing you need to do is use the above address for your system, and DELETE the "Tracker Settings" file. Painter will reboot beautifully. If it still doesn't reboot, and I've not had this problem on any computer I've used, you have to hold down the SHIFT key while rebooting Painter. Unfortunately, this restores the default settings only, and gets rid of all of your custom brushes, brush categories. If this is the case, you have to do the above steps all over again. It helps to have a shortcut on your desktop to the above folders to be able to delete the tracker settings xml file easily.

Any questions, please don't hesitate to call me at 1.888.372.4689, or email Heather@HeatherThePainter.com. I'd love to see some works in progress!

Happy painting!!

Heather

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